

The SMART Choice for Property Management

I would like to Thank You for contacting SMART (Southwestern Management And Realty Team). We would welcome the opportunity to service your rental needs. I have attached our reading packet for your review that will explain our property management services. The email that I have sent you contains the rental range in which you can reasonably rent the property. The enclosed material should answer about 98% of your questions and should you have any other questions, please feel free to contact me, Cindi Hall, at cindi@managevegas.com or 702.750.9725 x224.

Here is a bit of history regarding our company. SMART is considered one of the premier property management companies in Las Vegas and we have gained respect within the community over the years. SMART opened its doors in 2008 and the owners of SMART have been long time Las Vegas residents, serving in the real estate market since 1998. SMART is currently managing 350+ properties in the Las Vegas valley and we are growing each week. What has made SMART a successful residential property management company is our honesty, no hidden fees, open lines of communication between Owners and Tenants in responding on a daily basis to all emails and phone calls. *It's the QUALITY of service you will receive*—NOT the quantity of properties we manage. Our customer service is exceptional.

SMART maintains an "A+" rating with the Better Business Bureau and is a member of the Las Vegas Chamber of Commerce. SMART is proud to average a 97-99% occupancy rate with tenants as well.

SMART has an aggressive marketing program that attracts attention to your property. Between our in-house advertising program, our marketing efforts include promoting your property with our website at www.managvegas.com, the Multiple Listing Service (MLS), REALTOR.com, and 20-25 other rental websites. If your property qualifies, you will also be listed on the military housing website (AHRN) which provides housing options for our enlisted men and women from around the globe moving to Las Vegas.

Again, I thank you for contacting SMART and if you any questions or concerns, please feel free to contact me. Once you have made a final decision, I would be happy to prepare the formal documents for you. We hope that you chose SMART—the SMART choice for property management in Las Vegas.

Cordially,

Cindi A. Hall

Cindi A. Hall New Owner Acquisition/ REALTOR/Saleperson & Co-owner Lic#: S.45154 |702.750.9725 |Office cindi@managevegas.com

3650 N. Rancho Drive, Suite 112 | Las Vegas, Nevada 89130 |



Fee Schedule

OWNER FEE SCHEDULE

| | Standard Rate (1-5 Units) | Preferred Rate (6+Units) |
|-----------------|---------------------------|--------------------------|
| Setup Fee | \$300 | \$300 |
| Advertising Fee | \$0 | \$0 |
| Inspection Fee | \$75.00 | \$75.00 |
| Leasing Fee | \$250.00 | \$250.00 |
| Management Fee | 8% | 7% |
| Owner Reserve | \$300 | \$300 |

TENANT FEE SCHEDULE

| Application Fee | \$65/per person 18+ | Non-Refundable |
|--|-------------------------------------|----------------------------|
| Security Deposit | 1.5 times the rent or an amount set | Refundable |
| Pet Deposit 3 or more in addi- tion | \$300-500 | Refundable |
| Key/Remote Fee | Included in Security Deposit | |
| Late Fee | 5% of rent | After the 4th of the month |
| NSF Check | \$50 | |
| Eviction Fee | \$900 | |

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Tips to Make Your Property Easier to Rent

first impressions

Contact: Cindi Hall - 702.750.9725 Office

The following tips will make it easier to prepare your property to rent:

OUTDOORS

- Keep lawn neat and mowed, if desert landscape make sure everything is mani-cured for good curb appeal.
- Replace dead plants and keep shrubs pruned.
- Keep driveway and steps clear of debris.
- Apply fresh paint as needed, and repair any damaged stucco or siding.
- Repair any cracked or broken windows and replace old or torn screens.
- Be sure the faucets and sprinkler system are in good working order.
- If you have a pool or spa, be sure it sparkles!!
- Keep the patio area neat and if you leave yard furniture in good repair.

GARAGE

- Remove all unnecessary items.
- Clean/sweep the floor and tidy the shelves if applicable.

BATHROOMS

- Check caulking around tubs and showers.
- Replace or clean shower curtain or if glass door, be sure it's clean.
- Repair leaking faucets, and replace tile and grout if needed.

CLOSETS

- Be sure lights work and if you are still living in the property that clothes are hung neatly.
- Shoes or other loose items should be stored in boxes and neatly put away.

KITCHENS

- Replace counter tile or grout as needed.
- Have a clean oven, for that matter all appliances and have clean floors.
- Be sure sinks are clean and if you have a garbage disposal it works.

LIVING AREAS

- Be sure blinds, drapes and carpets are clean. Make sure ceiling fans are dusted.
- Apply paint as needed.
- Be sure all electrical systems and plumbing are in working order.
- Replace light bulbs as needed.
- Have clean air filters installed and check smoke detector batteries.

Just putting a little work into the property makes all the difference in the world. The object is to have your property rent for the highest rent possible. Make potential renters want yours instead of some elses. This will also insure that when a tenant leaves—the property should be left as when they moved in. We have our own in-house maintenance staff that can assist if you're and out of state or out of country owner at very reasonable fees.

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Owner Distribution Checks

Contact: Cindi Hall - 702.750.9725 Office

SMART has the following policy and procedure for distributing Owner's funds.

Rents are due the 1st of each month with a 4 day grace period before any rents are considered late. We allow 3-4 days for personal checks, money orders and cashier's check to clear. (Sometimes during this period a tenant has written a NSF check which might hold up your check). The 10th of each month Owner direct deposits will be sent, statements will be emailed to you, any bills associated with the property will be emailed to you. If the 10th falls on a weekend, we try to do the Friday before or Monday after.

If you don't receive a deposit during this time it means that the tenant has not paid or their check did not clear. In either case, we are tracking the tenant down. If they have bounced a check, certified funds are required and after 2 NSF's they will lose the privilege of paying with a personal check.

In addition, ACH direct deposits will be done twice per month, on the 10th and on the 25th. *Each new owner is required to provide SMART a copy of a VOIDED CHECK in order for us to get you set us in the system.*

Cordially,

: Q. Hall

Cindi A. Hall Residential In-Take Specialist Office Manager



Frequently Asked Questions About Property Management

WHAT IS A FULL SERVICE PROPERTY MANAGEMENT COMPANY?

Southwestern Management And Realty Team (SMART) provides full service to its Owners. This includes the monthly collection of rents, detailed monthly statement, tenant screenings and unsurpassed customer service. In addition, SMART handles the proper procedures for eviction notices, lease enforcement, and periodic inspections of the properties. SMART also includes in their full service the handling of all maintenance requests.

WHAT IS SOUTHWESTERN MANAGEMENT AND REALTY TEAM'S PHILOSOPHY?

Our experienced, licensed, and permitted Property Managers are the intermediaries between the Owners and Tenants. Our goal is to provide personal service and protection from the daily issues of property management. We keep our Owners informed about the handling and status of their property. SMART believes in maximizing income and minimizing expenses. Our success rate has been exceptional as we have maintained a 97%-98% plus occupancy rate, and maintained an "A+" rating with the BBB.

HOW DO YOU PREPARE THE PROPERTY FOR POTENTIAL RENTERS?

The property should be "rent ready". What does that mean? It means the property should be in the best possible condition appliances in working order, property painted or touched up, carpets cleaned, damage free window coverings (i.e., blinds or shades), the property cleaned, utilities on (especially water and power) and the landscaping in excellent shape. First impression last. If your property is "rent ready" then we'll get the best renter sooner rather than later!

WHAT SHOULD MY PROPERTY RENT FOR?

Our team of professional will prepare a Rental Analysis of your property to advise you of the expected rental price range. Three main factors affect the rent: 1) Is the property in good condition? 2.) Is the property in a good location? (i.e., close to freeways, shopping, schools, etc) and 3) What do comparable rentals go for in your area? Different areas of Las Vegas will be different rents. Our experienced New Owner Acquisition Specialist will provide valuable information and advice.

HOW DO YOU MARKET THE PROPERTY?

Once you have signed the Property Management Agreement, we go to work! Advertising is the key to our success. SMART offers Owners a variety of placements: our website, the Multiple Listing Service (MLS), and many other media avenues. The marketing of your property will be done in a professional manner.

WHAT ABOUT SMOKERS?

It is common in the industry to restrict smoking inside the property. Generally speaking, this does not reduce the marketability of your property.

WHAT ABOUT PETS?

Restricting pets does reduce the number of available and qualified tenants. Statistics show that about 75% of today's renters own a pet. What will SMART do about this? Potential tenants that notify us of pets will be screened—size, breed, are shots up-todate, etc. Generally speaking, a well behaved dog or cat will cause little "wear and tear" in the home or in the yard. Our deposits are refundable and larger animals will be an additional \$500. We DO NOT ACCEPT VIOLENT BREEDS. Page 1 of 3

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Frequently Asked Questions About Property Management

WHAT IS SOUTHWESTERN MANAGEMENT AND REALTY TEAM'S APPLICATION AND APPROVAL PROCEDURES?

Prior to any lease signing, we require a \$65/person application fee. Our Tenant screening includes a credit chck, an eviction history, public judgments, criminal background, and the National Sex Offender list. If all checks out and the application is approved, we then require the Tenant to bring Certified Funds (money orders or Cashier's Check) for the first month's rent and security deposit (1.5 times the rent) and any additional deposits if necessary.

WHAT TO DO WHEN RENT IS LATE?

Rent is due on the 1st of each month with a 4-day grace period. If we haven't received the rent by the end of the grace period, the Broker/Property Manager will order a 7-day Pay or Quit Notice and assess late fees (which is only 5% of the rent). If the tenant fails to respond to the 7-day Notice, the Broker/Property Manager then order the Eviction. Please ask about the COVID-19 Procedures currently in place. Usually the 7-day Pay or Quit does get the attention of the Tenant.

OWNER DISTRIBUTION

Rent is due the 1st of each month with a 4-day grace period. We allow 2-3 days for personal checks, money orders and cashier's checks to clear. (Sometimes during this period a tenant has written an NSF check which might hold up your distribution). The 10th of each month, Owner ACH direct deposits will be initiated and statements will be uploaded to PROMAS Central (Your online portal). Bills associated with the property will also be uploaded to your PROMAS Central online portal. If the 10th falls on a weekend, payments will be initiated on the next business day.

One additional ACH direct deposit will be done on the 25th of the month to remit funds from any late paying tenants. *Each new owner is required to provide SMART a copy of a VOIDED CHECK in order for us to get you set up in the system.*

AVERAGE LENGTH OF A LEASE

SMART prepares lease for one (1) year. Why? The market conditions are constantly changing. Rent could be the same, higher or lower. Again, as a full service property management company, we are looking out for YOU. Usually, at the end of a lease the Owner can decide to renew with the same tenant, release the tenants or let the tenant. If a tenant wishes to vacate-they MUST notify SMART with a 30 Day written notice.

WHAT IS A REPAIR/RESERVE FUND (MAINTENANCE ISSUES)

SMART carefully considers the Tenant's request for repairs. If the request is valid our Projest Coordinator will assign one of our vendors to assist. We carefully screen our vendors to make sure that you are receiving a fair market price for services. WE RE-QUIRE ALL MAINTENANCE REQUESTS TO BE IN WRITING, EITHER THROUGH OUR WEBSITE, EMAIL, FAX OR REGULAR MAIL—NO VERBAL REQUEST WILL BE HONORED UNLESS IT IS A TRUE EMERGENCY. SMART requires the owner to have a \$300 Repair/ Reserve available. If the item in questions is over \$300, the Owner will be contacted for approval and asked to send overnight, ZELLE or other avenues for payment for the work requested. Should an emergency arise, we will handle with the upmost priority and will be tended to immediately and you, the Owner will be notified as soon as possible.

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Frequently Asked Questions About Property Management

WHAT IF THE TENANT DAMAGES THE PROPERTY?

The Security Deposit that SMART accepts for the tenant at move-in will usually be sufficient to handle "minor repairs". When a tenant leaves/vacates the property owing money for rent or damages or both, money will be deducted accordingly. More often than not, the tenant will receive their security deposit back in full. At "move-in" an inspections is done where SMART's licensed and permitted Property Manager(s) document the condition of the property. A "final walk through" inspection is also done when a tenant is vacating the property. At that time, besides "normal wear and tear" if there is damage done, it will be duly noted and photos taken and a deduction will be taken from the security deposit.

WHERE DO I SIGN!!

Once the Property Owner says YES, formal documents will be prepared by Southwestern Management And Realty Team—as long as the property is not under contract with another property management company, that contract MUST be terminated. As a full service property management company, we will be happy to assist you—whether you are local, long distance or even out of the country—in picking up keys, any security deposit if applicable, and the Termination Agreement from the discontinued company. Southwestern Management And Realty Team is one of the premier Property Management companies in Las Vegas and we look forward to assisting you in the management of your rental property. WE TREAT YOUR PROPERTY AS IF IT WAS OUR OWN!

RECOGNITIONS

SMART is a member of the Las Vegas Chamber of Commerce and the Better Business Bureau and we have received a number of accolades for outstanding Customer Service, Best of Las Vegas. SMART has been in business since September 1, 2008.

JOIN A WINNING COMBINATION TODAY!

Make the SMART choice in property management

www.managevegas.com

Email: Cindi@managevegas.com

New Owner Acquisition/REALTOR/Office Manager & Co-Owner

702.750.9725 x224

The "SMART" choice for PROPERTY MANAGEMENT

SMART is one of the most efficient and respected property management companie in Las Vegas. It's not about the volume of properties that we have, it's about the quality of service you will receive. Customer Service is critical in property management. When you call, the phone will be answered by a live person. You will always have a person to speak to and get your questions answered.

Our goal is to place qualified tenants into your property in the shortest possible time. SMART provides owners and investors with quality, reliable, and extremely cost effective property management to maximize income. We strive to maintain low expenses with honest, high quality vendors. Page 3 of 3

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House Rules

- Rents are due the first of each month and are made payable to: Southwestern Management And Realty Team. Rents are to be mailed or hand delivered to our private mailbox and MUST be received by the 5th of each month to avoid ANY late charges. If mailing, send to SMART, 6955 N. Durango Drive, Suite 1115-107, Las Vegas, Nevada 89149. If hand delivering it's Going Postal at the same address and located across from Centennial Hospital.
- Rent checks returned for insufficient funds (NSF) or for ANY other reason, will be subject to a \$50.00 charge for each dishonored check plus appropriate late charges. Any late rents and fees will be paid in the form of a cashier's check or money order. <u>CASH WILL NOT BE ACCEPTED</u>. NO EXCEPTIONS! All future rent payments will be paid in certified funds, cashier's check or money orders.
- Tenant understands his/her security deposit is NOT to be used for last month's rent. The security deposit is fully refundable to the tenant providing the property is returned in good order with no more than normal wear and tear, otherwise deductions may be withheld for, but not limited to the following; walls, carpeting, fixtures both light and plumbing, landscape, missing garage door openers, keys and smoke detectors. Security deposits shall be refunded in accordance with existing codes.
- <u>Nevada Revised Statutes 118A.110 "Normal Wear" as defined: "Normal wear"</u> <u>means the deterioration which occurs without negligence, carelessness or abuse</u> <u>of the premises, equipment, or chattels by the tenant, a member of his/her house-</u> <u>hold or other person on the premises with his/her consent.</u>
- CARPET CLEANING: TENANT is RESPONSIBLE for carpet cleaning at move out and must use a professional carpet cleaning company. Tenant MUST produce a receipt to SMART. If the carpet is not satisfactorily cleaned by tenant's carpet cleaner, SMART reserves the right to hire our carpet cleaner and take the cost out of the tenant's security deposit.
- If tenant locks themselves out of the premise, they, at their own expense, shall be responsible to hire a locksmith. Any new keys that are obtained by the tenant, MUST give the Agency copies in case of an emergency. SMART WILL NOT CHANG-ES THE LOCKS UPON TENANT MOVE IN.
- Property Manager will conduct periodic property condition inspections. Tenant(s) will be given adequate notice of 24 hours. Inspections may be conducted every 6 months.

Initials:



House Rules Page 2

- Additional tenants, beyond the limit stated in your Rental Agreement, are subject to prior approval by the Property Manager. Any person residing on the premises for a period longer than thirty (30) days will be considered an additional tenant.
- Tenants will be held responsible for the yard maintenance unless otherwise stated on the Lease Agreement.
- Tenants will be responsible for any drains clogged after the first day of the Rental Agreement.
- Tenants will be responsible for the co-pay if required for a home warranty repair.
- Tenant SHALL secure their own fire, theft, and liability insurance. Owners and Property Managers will not be responsible for missing or damaged items, or for personal injuries to guests or casual visitors to premises. Tenant not securing insurance is in violation of the Lease Agreement and could be evicted from the property for not following the lease.
- Tenant is responsible for the conduct of his/her guest(s). Any damages to the premises caused by the tenant, tenant's guests or due to any unknown cause will be repaired at tenant's expense.
- Owner(s), Agency and/or Property Manager will not be help responsible nor liable for any spoiled food items due to refrigerator (if provided) becoming inoperative.
- Tenant will not be permitted to paint subject property, or perform repairs on walls, ceilings, floors no matter how minor, without prior consent from the Property Manager.
- ALL PROPERTIES ARE TO BE SMOKE FREE INTERIOR: Tenant will be responsible for any discoloration of, or smoke damage to, walls and/or ceilings from burning of candles or cigarette smoking. Tenant will ensure that no smoking will be allowed inside the residence.
- Tenant shall not make nor permit loud or disturbing noises on the premises, nor do or permit anything to be done that will interfere with the rights, comfort, convenience or peaceful enjoyment of others.
- Tenant is responsible to dispose of their own trash and garbage in a clean and sanitary manner abiding by any rules applicable to the area.
- Owners, Agency and/or Property Managers are not responsible for any personal property placed or left in and around the premises.
- Repairing of automobiles and motorcycles, other than emergency repairs (i.e., flat tire, dead battery), is NOT permitted.
- No abandoned or disassembled vehicles, or any spare auto parts are permitted on premises.
- No wires, cable or aerials for radio or television purposes shall be installed upon the roof or other parts of the premises without the Property Manager's consent.

Initials: _____



Tenant shall PROMPTLY report all items in need of repair such as, but not limited to, leaking faucets, toilets, air conditioning, heating and landscape irrigation. <u>ALL REQUESTS MUST BE IN WRIT-ING AND CAN TO FAXED, EMAILED, MAILED OR REPORT PROBLEM ON OUR WEBSITE AT WWW.MANAGEVEGAS.COM. VERBAL REQUESTS WILL NOT BE RESPONDED TO.</u>

House Rules

Page 3

- Tenant shall not alter interior or exterior of property in any way including, but not limited to, wallpapering, addition of shelving, screen doors, drapery rods, ceiling fans or anything of a permanent nature without express written consent of the Property Manager. Should any alteration be allowed, tenant agrees to pay for the alteration and to be responsible for the removal and restoration of the property back to its original condition.
- Tenant shall not use adhesive back type shelf paper on shelves in cabinets or in drawers. Use of adhesive back product can result in damage when removed for which the tenant will be held responsible.
- Tenant shall NOT install any refrigerating devices or air conditioners. Tenant shall NOT use any
 illumination other than electric light—burning of candles or fuel lantern is strictly prohibited.
 Tenant shall NOT use, not permit to be brought into the building, and flammable liquids, but not
 limited to: solvents, petroleum based fuel or oil, or lamp oil. Tenant shall NOT use, nor permit to
 be brought into the building, explosives, including fireworks or any article deemed hazardous to
 the health & safety of the occupants or detrimental in any way to the premises. EXCLUSION:
 Tenant may keep up to (1) gallon of gasoline for lawn mower use in garage.
- TENANTS ARE REQUIRED TO GIVE A THIRTY (30) DAY WRITTEN NOTICE TO VACATE THE PREM-ISES FOR THE FOLLOWING REASONS: A) IF ON A MONTH-TO-MONTH TENANCY, B) IF ON A FIXED LEASE THIRTY (30) DAYS PRIOR TO THE TERMINATION DATE. IF NO WRITTEN NOTICE IS GIVEN PRIOR TO END OF A FIXED LEASE, THE LEASE WILL AUTOMATICALLY CONVERT TO A MONTH-TO-MONTH TENACY. DURING THE LAST THIRTY (30) DAYS OF TENANCY, THE TENANT AGREES TO ALLOW LESSOR AND/OR AGENTS TO SHOW THE PREMISES TO PROSPECTIVE TEN-ANTS BY APPOINTMENT.
- Please remember you are renting the property, not purchasing the property. When renting a property you are renting in "AS IS" condition. Sometimes certain repairs will be taken care of prior to move-in.
- HOUSE PLANTS FOR DECORATIVE USE WILL ONLY BE ALLOWED. HYDROPONIC OR GREEN-HOUSE SETUP/INSTALLATION INSIDE OR NEAR THE PREMISES WILL ONLY BE PERMITTED BY SMART AND OWNER WRITTEN AUTHORIZATION.

Initials:



Home Inspection Policy

To keep our fees at a reasonable rate, Southwestern Management And Realty Team (SMART) has implemented the following policy regarding inspections. After the Owner executes the Residential Management Agreement with SMART the property will be viewed and evaluated by SMART staff members to verify the "rent ready" condition of the property. The Owner will be informed if any maintenance if required prior to advertising the property as available. The SMART staff will work in conjunction with the Owner to ensure the rental property is brought into "rent ready" condition as quickly as possible.

A final inspection will be conducted at the end of the lease or at lease renewal. The inspections decsribed above are normal, customary and included in the monthly management fees.

If maintenance issues arise during the course of the lease that requires significant vendor repairs, SMART staff will inspect the completed work. While the main purpose of this inspection is to verify the completion of the maintenance a cursory view of the property is also done to ensure compliance with the lease by the tenant. Random inspections of this nature are also included in the monthly management fee.

At any time during the course of the lease the Owner may request additional inspections. The cost for additional inspections will be \$40 for the licensed SMART staff member who conducts the inspection.

As the rental becomes increasingly competitive, SMART will no longer place properties on the market until they are truly "rent ready". The property must be ready inside and outside, including landscaping. Front yards are "non-negotiable" and backyards are very important to most tenants. Since the goal is to get your property rented for the highest price as quickly as possible, these items should be "squared away"!

I understand and accept the Inspection Policy of Southwestern Management And Realty Team.

| Owner Signature | Date |
|-----------------|------|
| Owner Signature | Date |

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Late Fees/Holding Deposits

LATE FEES:

As much as we encourage tenants to pay on time, there are those that will be late on occasion. As described in the lease, rents are due on the 1st of each month and considered late by the 5th.

Late fees collected from the Tenant will be retained by SMART. Late fee structures in effect, Nevada law states that tenants can only charged 5% of whatever the rent is.

HOLDING DEPOSIT:

When we advertise a property for rent and we accept and approve the application, the future tenants brings to SMART a Holding Deposit. This will insure that the tenant has secured a property to move into and SMART then takes the property OFF the market. The holding deposit is generally \$1000.00 (money order or cashier's check required) and if they complete the transaction, the \$1000.00 will go towards their move in expenses. On rare occasions, we will have a tenant "back out" for whatever reason. It's not good for the Owner and SMART to get disappointed. That future tenant will then lose that holding deposit of \$1000.00 and it's split 50/50. Most companies in town keep 100% but again, SMART feels it is fair splitting that amount. This would again be on your online statement if that would ever happen and you would be notified ahead of time as to what happened as well.

Owner Signature

Date

Owner Signature

Date

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Property Condition

When SMART accepts a property into the SMART property inventory, we do expect the property to be in "rent ready" condition. **What does that mean?** It's clean, painting has been done, carpets have been cleaned or replaced, landscaping has been spruced up, and all electrical, plumbing, HVAC systems and appliances are in good working order. This includes light bulbs, smoke detectors, A/C filters—everything in good clean condition. The property is ready to go for SMART to market and a Tenant could move into the next day.

Now, we know that is not always the case. When SMART accepts a property, and work needs to be done in order to achieve "rent ready" status—the Owner MUST provided additional funds in orders for SMART to facilitate the make-ready process. While SMART assists with the turn around cleanup and repairs between tenants, we are NOT a general contractor prepared to oversee massive rehabilitation projects on homes that are in poor condition. That simply is NOT our business. SMART has established excellent working relationships with a wide variety of vendors. We value these relationships and will not ask vendors to begin projects unless the funds are available to pay for the work when it is completed. Neither SMART nor our vendors are prepared to function as a finance compan6y, so no work will be started until your funds are received.

When making a property "rent ready" between tenants, we usually have some or all of the prior tenant's Security Deposit. On occasion additional funds are required from the Owner to get the unit back into "rent ready" condition for the next tenant. Turnovers usually take anywhere from 7-10 business days. Deep cleaning and carpet cleaning are usually required and often partial ot complete painting.

If a major rehab needs to be accomplished in order to get "rent ready", SMART can coordinate vendors and oversee the process and may assess a charge of cost plus 10% on vendor billing. The home needs to trashed out, major drywall repairs and custom painting, ordering blinds or screens, major landscape rehabilitation, excessive handyman repairs, or ordering of appliances. The Property Manager will give you an estimate of the charges and the Owner will need to send the approiate funds in order for work to begin. Please contact your Property Manager regarding the different methods of payment. There will be an accounting of how the funds were used and will be listed on your monthly statement along with vendor receipts for tax purposes.

By signing below—you are accepting the Terms and Condition of this process.

Owner Signature

Date

Owner Signature

Date

3650 N. Rancho Drive, Suite 112 | Las Vegas, Nevada 89130 |



Home Warranty Information

| Property Address | Owner Name |
|--------------------------|-----------------|
| Phone Number | Email Address |
| Name of Warranty Service | Contact Number |
| Warranty Phone Number | |
| Owner Signature | Owner Signature |

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